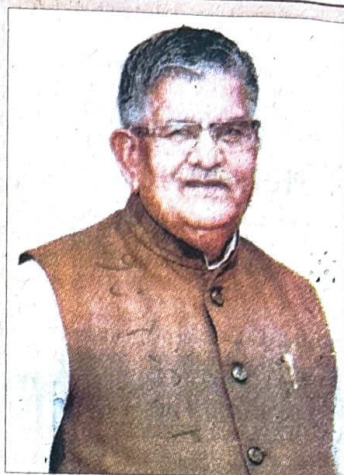




सत्यमेव जयते



GULAB CHAND KATARIA

Governor of Punjab &
Administrator of U.T. Chandigarh

MESSAGE

I am pleased to inform that Right to Service Act is now fully operational in the UT of Chandigarh. This means that people have a right to get services from Government departments in a time bound manner, and if a government official does not provide the service within the stipulated time limit, he/she can be held accountable for the same. For any lapses in this regard, not only penalty can be imposed, but disciplinary action can also be initiated against him/her.

A total of 556 services being provided by 35 departments of the Chandigarh Administration have been notified by Chandigarh Administration vide various notifications, containing the services, details of designated officers who shall be responsible for providing these services and the first & second appellate authorities before whom citizens can file appeal if service is not provided within the given time limit or is deficient in any manner.

A Commission known as Chandigarh Right to Service Commission has already been constituted for monitoring implementation of the Right to Service Act. Full text of the Act, the Rules and the above mentioned notifications may be seen on the Commission's website rtsc.chd.gov.in

For any kind of query with regard to the Right to Service Act or any difficulty in getting services within the prescribed time limits, public may contact the Chief Commissioner, Dr. Mahavir Singh, IAS (Retd.) by email / phone call or by personally visiting at the following address:

CHANDIGARH RIGHT TO SERVICE COMMISSION

Nagar Yojana Bhavan, C-Wing, Madhya Marg,

Sector 18-A, Chandigarh- 160018.

Phone No. 0172-5171500, 2700018

E-mail: chd.rtsc@chd.nic.in | Website: rtsc.chd.gov.in

I appeal to the people of this City Beautiful to make full use of the Right to Service Act by availing time bound delivery of services.

(Gulab Chand Kataria)