

**CHANDIGARH ADMINISTRATION  
DEPARTMENT OF PERSONNEL**

**NOTIFICATION**

No. 28/67/1-IH (9)-2026/73241

Dated: **30.03.2026**

In supersession of Notification No. 28/67/1-IH(11)-2022/3946, dated 08.03.2022 and in exercise of the powers conferred under Section 3 of the Punjab Right to Service Act, 2011 and the Punjab Right to Service (Amendment) Act, 2014, as extended to the Union Territory of Chandigarh by Government of India, Ministry of Home Affairs, New Delhi vide its Notification No. G.S.R. 1015(E) dated 14.08.2017, the Administrator, Union Territory of Chandigarh is pleased to notify the Services, Designated Officers for providing these services, First Appellate Authorities, Second Appellate Authorities and the stipulated time-limits, in respect of **Chandigarh Transport Undertaking, Union Territory, Chandigarh**, for the purposes of the Acts, ibid, as detailed below:

Sr. No.	Name of the Department/ Office/Wing	Name of the Service	Stipulated time limit (Working Days/ Hours /Minutes)	Designated Officer	First Appellate Authority	Second Appellate Authority	Remarks, if any
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	CTU	Bus passes issued at ISBT-17 for Sub-Urban Routes	03 days	Station Supervisor	General Manager	Director Transport	
2	-do-	Bus Passes issued at Sampark Centers for other routes	05 days	Sampark Center Incharge	-do-	-do-	

- (i) The stipulated time limit fixed for delivery of services in this notification will start from the date of submission of application alongwith the entire requisite documents/papers correct & complete in all respects
- (ii) For all purposes, with regard to implementation of the Punjab Right to Service Act, 2011 and the Punjab Right to Service (Amendment) Act, 2014 as extended to Union Territory of Chandigarh, Head of the Department, Chandigarh Transport Undertaking, Union Territory, Chandigarh or his nominee shall be the Nodal Officer in respect of the above said services, under the Acts, ibid.

Chandigarh dated  
the **24<sup>th</sup> March, 2026**

Administrator  
Union Territory, Chandigarh

Endst. No. 28/67/1-IH(9)-2026/73241A

Dated: **30.03.2026**

A copy is forwarded to the Chief Commissioner, Chandigarh Right to Service Commission w.r.t. Letter Nos.PS/CRTSC/2023/118 dated 17.03.2023, for information and necessary action.

*AKM*  
*30/03/26*

Additional Secretary Personnel  
for Administrator  
Union Territory, Chandigarh

Endst. No. 28/67/1-IH(9)-2026/73241B

Dated: **30.03.2026**

A Copy is forwarded to each of the Administrative Secretaries/Heads of Departments/Heads of Boards/ Corporations, for information and necessary action.

*AKM*  
*30/03/26*

Additional Secretary Personnel  
for Administrator  
Union Territory, Chandigarh

Endst. No. 28/67/1-IH(9)-2026/73241C

Dated: **30.03.2026**

A copy is forwarded to the Director Transport (CTU), Union Territory, Chandigarh, for information and necessary action.

*AKM*  
*30/03/26*

Additional Secretary Personnel  
for Administrator  
Union Territory, Chandigarh