



Dr. Mahavir Singh, IAS (Retd.)
Chief Commissioner

Chandigarh Right to Service Commission
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D.O. No. PS/CRTSC/2025/33
Dated: 04-03-2025

Subject: Implementation of the Right to Service Act in the Union Territory of Chandigarh.

Dear Perna,

It is informed that as per provisions of Section 3 of the Punjab Right to Service Act, 2011, as extended to the Union Territory of Chandigarh, as many as 441 services of 31 Departments of Chandigarh Administration have been notified vide Notification No. 28/67/1-IH(11)-2022/3946, dated 08.03.2022, Notification No. 28/67/1-IH(11)-2022/19025 dated 29.11.2022 and Notification No. 28/67/1-IH (11)-2023/4037 dated 22.03.2023. While notifying these services, time limit has also been prescribed for providing these services to the people of UT, Chandigarh.

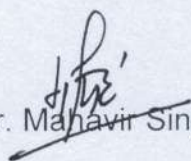
2. It may be noted that the services of the Electricity Wing of the Engineering Department, UT, Chandigarh were notified vide Sr. Nos. 387 to 408 vide notification dated 08.03.2022.

3. Now, the Electricity Wing of the Engineering Department has been transferred to a private agency, viz. Chandigarh Power Distribution Limited, a Unit of R.P. Goenka Group w.e.f. 31.01.2025.

4. In view of the above, I would like to request you to clarify as to who

would provide the services of the Electricity Wing of Engineering Department mentioned at Sr. No. 387 to 408 which were notified under the provisions of Section 3 of the ibid Act. The matter may be accorded priority as these are essential services and the administration must provide for public grievance redressal mechanism.

With warm regards.


Dr. Mahavir Singh

Ms. Prerna Puri, IAS
Secretary Engineering
Union Territory Chandigarh